

At Hope Haven, our first priority is protecting the health of our residents, staff, and volunteers. We are in constant communication with the Health Department, and other similar agencies here in Charlotte and around the country to gather the most up-to-date information to make decisions that will protect the health of our community.

While we value your presence here, we have made the difficult decision to temporarily halt the following practices at Hope Haven for **two weeks**:

- Visitation is suspended. This includes weekends, sponsors, children with reunification, and case management.
- Self-help group meetings are closed to anyone other than Hope Haven residents.
- Suspending donation drop offs.

The following practices have been suspended for **30** days:

- Volunteer service at Hope Haven. Since local health officials are urging people to avoid large gatherings, we want to do our part to minimize the spread of this virus. We will be updating you as things evolve, so check our website or follow us on social media for the latest news. Onsite catering events for groups larger than **10** people have been cancelled

We will be updating you as things evolve, so check our website or follow us on social media for the latest news. In addition, please feel free to reach out to anyone on our staff if you have questions or concerns.

In the meantime, there are several other ways that you can support Hope Haven without coming in close contact. You can make a donation by going to www.hopehaveninc.org/donations . You can also make an impact by clicking the following link: https://www.amazon.com/hz/wishlist/ls/EALJ33TIOP4Q?ref_=wl_share and make a purchase from our Amazon Wish list that will help us immediately.

Please keep the health of our residents and the resilience of our staff in your thoughts and prayers. We are grateful for your partnership and your understanding through this time.

Be well,

Hope Haven Board and Staff